## Welcome to all our new and existing patients.+

# **UPDATE FROM THE PRACTICE**

We are pleased to announce the safe arrival of Kerry Broadley's baby. A baby boy called Elvis Roman Broadley who arrived on the 16th April weighing 8lbs 9oz. Both Mum and baby are doing well.







Unfortunately, we say goodbye to two long standing members of staff in May & June.Sarah Hobson, a dental nurse who has been at the practice for 7 years, who is going to try her hand at something new and is re training to be a joiner; and Kerry Boatwright, our Patient Care Manager or as some of you may know as Phil's old nurse, Kerry has been at the practice for nearly 12 years and is going off to set up in business with her husband. Both will be greatly missed by the practice, and we wish them both well in their new ventures.

Jodie Marks, our lead receptionist at Ilkley Dental Care will be taking over from Kerry as Patient Care Manager, a massive

congratulations to Jodie on her promotion. As some of you will be aware Sue Peet has moved her days

from our Ilkley Practice to our Skipton Practice, where she is now working 4 days a week. So with us losing Sue at Ilkley we are saying a warm welcome to Joe Cape, an experienced and well known dentist in Ilkley.

### **NEWSLETTER SUMMER 2023**

### **ILKLEY DENTAL CARE & BELLE VUE DENTAL PRACTICE**

### **TREATMENT SPOTLIGHT**

### PRACTICE PLAN MEMBERSHIP SCHEME

### Did you know we offer a membership scheme?

At both practices we offer a membership scheme via Practice Plan, By joining the membership it helps you spread the cost of your routine appointments, your Dental Health Checks & Hygiene Maintenance Appointments. It also includes 20% discount off treatment\*, discounted assessment & advice appointments,& worldwide assistance cover.

# Practice Plan o

#### What are the benefits of joining our membership scheme?

We find that those patients who join our plan, regularly attend their routine appointments at their set recommended recall, We can detect any issues before they become bigger problems and overall they have better dental health than those patients who pay as you go.

# Sign Up

### What is worldwide assistance?

Worldwide assistance is there for you should you have a dental emergency when you're away from home or out of hours. It covers you to receive emergency treatment that would help relieve your dental pain.

As the cost-of-living crisis is hitting homes hard, we are delighted to announce we can offer our membership from as little as £6.12 per month. If you would like more information on which cover is best suited for your dental recall, then don't hesitate to give the reception team a call, who will be more than happy to help.

\*Discount not applied to implants, orthodontics, extra maintenance appointments

### **ILKLEY DENTAL CARE & BELLE VUE DENTAL PRACTICE**



We are required by our governing bodies to complete Patient Questionnaires every 12 months, but we love hearing your feedback good or bad (although, hopefully there will not be too much of the latter!). This is why our patient questionnaires are available all year round, should you wish to tell us anonymously (or please feel free to leave your name) about a good experience you have had or where you feel we need some improvement. Please feel free to ask at reception for a form or alternatively you can complete a review on Google or our new website.



If you would be so kind to leave us a 5 star Google review, we would really appreciate it. You can use the QR codes below.

### ILKLEY DENTAL CARE

### **BELLE VUE DENTAL PRACTICE**





Thank you all for your continued support.

Phil, Owen & all of the team

<u>www.ilkleydentalcare.co.uk / www.bvdp.co.uk</u> Don't forget to follow us on social media for the most up-to-date information:



Ilkley Dental Care / Belle Vue Dental Practice



Ilkleydentalcaregroup

**ILKLEY DENTAL CARE & BELLE VUE DENTAL PRACTICE**